



Yammer Migration FAQs

1) What is Yammer migration?

Your current DTZ login account will be transferred to Cushman & Wakefield, and a new Yammer URL will exist <https://yammer.com/cushwake.com> beginning June 27.

2) Who is impacted by the Yammer migration?

Active users of the current <https://yammer.com/dtz.com> site.

3) When is the Yammer migration?

The migration will occur from June 23 at 9:30 AM EDT to June 26 at 11:59 PM EDT.

4) What is the new Yammer site?

The new site will be the following link beginning June 27: <https://yammer.com/cushwake.com>.

5) Does my login ID for my computer change because of this migration?

No; Continue to use your current login ID and network password for your computer. Only your login ID for Yammer is changing. Your network password will remain the same.

6) What account do I use to access and login to the new Yammer site?

Beginning June 27, visit the new site at <https://yammer.com/cushwake.com> and login with your CushWake.com, CWServices.com or DTZCushwake.com email address and **Network password**. See table below for more detail:

Your primary email address today:	Account Login ID before June 26:	Account Login ID after June 26:
@DTZ.com or @CushWake.com	@DTZ.com	@CushWake.com
@CWServices.com	@DTZ.com	@CWServices.com
@DTZCushWake.com	@DTZ.com	@DTZCushWake.com
@DTZInvestors.com	@DTZ.com	@CushWake.com
@w-a.be.com	@DTZ.com	@CushWake.com
@CushWake.com	@CushWake.com	@CushWake.com

7) What is the benefit of migrating my Yammer account?

Migrating your Yammer account will help in unifying all of your accounts under the Cushman & Wakefield domain. Your Skype for Business, OneDrive and Email account will also be migrated as part of this effort (look for future communications with details). This migration will simplify the login experience and support integration with these other applications. Once your Yammer account is migrated, you will be able to share and access global knowledge real-time with all colleagues in Cushman & Wakefield.

- 8) What will happen to the old DTZ Yammer site after the migration?**
This site will no longer be accessible starting June 23 when the migration begins, and all links / references to this site will no longer work.
- 9) What will happen to the old DTZ Yammer site posts?**
All old DTZ Yammer site posts will transfer to the new Cushman & Wakefield Yammer site.
- 10) How do I link to old Yammer posts after the migration?**
You will not be able to link to the old Yammer site or posts after the migration. All new posts should contain links and references to the new Yammer site beginning June 27.
- 11) Why do my Yammer bookmarks and favorites no longer work after the migration?**
You need to update these to the new Yammer URL.
- 12) What action do I need to take once I receive the automated Yammer welcome email after the migration?**
Follow the instructions and prompts in this welcome email to access the new site. Use your network password to login to Yammer.
- 13) How do I access the new Yammer site on my mobile device?**
- If you don't already have the Yammer app installed, open the Apple App store or Google Play Store. Search for the Yammer app from Microsoft and download. Login with your Cushman & Wakefield email address and network password. You can follow the [Yammer mobile device instructions](#).
 - If you already have the Yammer app installed, sign out of your DTZ account and sign back in with your Cushman & Wakefield email address and network password.
- 14) If I keep getting unrecognized user email when trying to login to the new Yammer site, what should I do?**
You need to go to <https://portal.office.com> and then logoff. If you are using Chrome as your browser, please restart your computer. If you are using Internet Explorer (IE), close all IE browser windows, then go to the new Yammer site <https://www.yammer.com/cushwake.com> and try logging in again.
- 15) As a Legacy Cushman & Wakefield user: Why do my Yammer posts and files not show up?**
This should only impact Legacy Cushman & Wakefield users. The content posted in the DTZ Yammer site will be retained in the new CushWake Yammer site, however it will show up as a "Former User".
- 16) As a Legacy Cushman & Wakefield user: Why did I not get an activation email for the new Yammer site?**
Due to the way the Yammer tenant is configured, all Cushman & Wakefield users can login directly to Yammer using their email address and network password.
- 17) As a Legacy Cushman & Wakefield user: Why don't I see my group memberships?**
If you are a Legacy Cushman & Wakefield user, you will need to re-join your Yammer groups as these were not able to be migrated for Legacy Cushman & Wakefield users only.